

TECHNICAL SUPPORT

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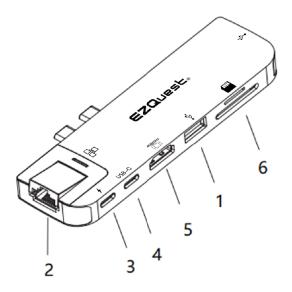
Service Hours: Mon. - Fri. 08:00 AM - 05:00 PM P.S.T



Quick Instruction Manual for USB-C Multimedia Hub Adapter 8 Ports with 4K 60Hz and Power Delivery 3.0 Part# X40228

Attention:

- 1. If you like to use your HDMI port for your external display and you like to close your MacBook Pro, you must have the USB-C power cable connected to the hub. (Closing your laptop without the USB-C power cable connected to the hub, will put your laptop in sleep mode).
- 2. Please make sure that you select the correct HDMI ports from your TV or your display INPUT so that your computer display can be shown.



Features

2.1X USB 3.0

2. Ethernet: Gigabit, 1000M

3. Thunderbolt 3

Extend the TB3 from MacBook, keep the original specification of TB3 on MacBook; Bi-Directional Data, up to 40Gb/s data transfer; up to 5K displays; Up to 100W power, charge and provide power from any port; Support more protocols (TB1; TB2; USB3.1; DisplayPort; PCI Express).

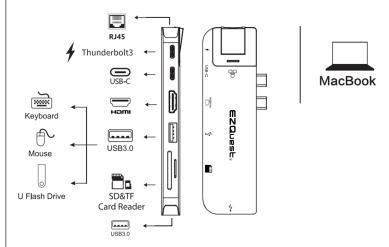
4. USB-C Female

Data transfer speed up to 10Gb/s, 5V/0.9A@4.5W.

5. HDMI video output

Resolution up to 4K/60Hz when display on DP 1.4 devices, downward compatible with 4K/30Hz, 1080P and 720P.

6. SD / TF Card Reader

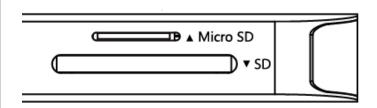


DP1.4 Compatible Devices	
1	2018/2019/2020 MacBook Pro 15.4-inch
2	2019 MacBook Pro 16-inch
3	2020 MacBook Pro 13.3-inch, MacBook Air 13.3-inch

Card Insertion:

▲ : The Card needs to be facing up.

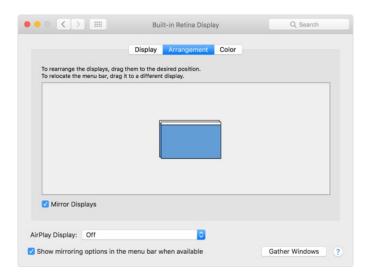
▼ : The Card needs to be facing down.



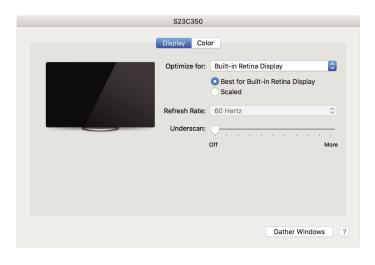
Setting Mirror & Extended mode for Mac: (You must use your MacBook Pro screen)

- 1. From the Apple menu, choose "System Preferences".
- 2. Choose "Displays".
- 3. Click "Arrangement tab".
- 4. In the lower-left corner of the Arrangement pane, select "Mirror Displays."

In OS X Mavericks or later, you can choose to add a status menu to make it easier to mirror your displays. Use this menu to select your display monitor or TV. To add the menu to the top of your screen, select "Show mirroring options" in the menu bar when available.

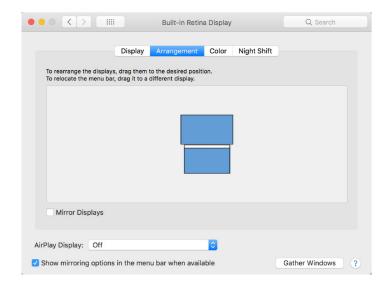


The blue boxes represent all displays that you've connected. The white bar at the top of both boxes represents your primary display. In video mirroring, both displays have a white bar because they show the same information. You might see black bars on the sides of the screen image.



This happens if you choose a resolution in the Display pane that only one of your displays supports. Your Mac uses the closest matching resolution. To switch between mirror and an extended mode, press:

Command–Brightness Down





How to Change the Resolution and Refresh Rate on Mac:

System Preferences, Click on Display, Under the Display:

While holding the Option button down, click on "Scale" twice then you can see the range of resolutions. Then click on the "Show low resolution modes" box. Then you can choose the Refresh Rate available.

Please email us with any questions or feedback you might have about our products to support@ezq.com.

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