STOP!

TECHNICAL SUPPORT

EZQuest®
Premium Digital Life Accessories

Quick Instruction Manual for
USB-C Multimedia Hub Adapter 8 Ports
Part# X40030

Attention:

1. If you like to use your HDMI port for your external display and you like to close your MacBook Pro, you must have the USB-C power cable connected to the hub. (Closing your laptop without the USB-C power cable connected to the hub, will put your laptop in sleep mode).

2. Please make sure that you select the correct HDMI port from your TV or your display INPUT so that your computer display can be shown.

Full Speed Charging Support:

To support full-speed charging for iPad Pro or other mobile devices, please make sure your power adapter is at least 15V (45W).
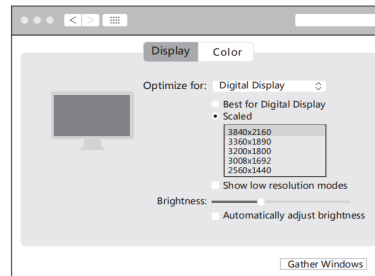Power adapter less than 45W will not supply enough power to provide pass through charging.

Specification:

• Part Number: X40030
• UPC Code: 694307400306
• Input: USB-C / USB Type-C
• Output: 1 X HDMI 4K 30Hz
• 1 X 100 Watts USB-C with Power Delivery 3.0
• 1 X RJ45 Gigabit Ethernet with LED indicator
• 1 X SDHC and 1 X Micro SDHC Card Reader
• 3 X 5Gbs USB 3.0 ports with one BC 1.2 capable
• Thunderbolt™ 3 Compatible
• Unit Length: 26.5 CM/10.5 Inches
• Dimension: L 52mm X W 105mm X H 13mm
• Weight: 3 oz
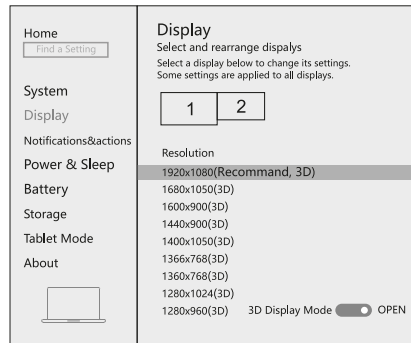• One (1) year limited warranty

Resolution Setting for Mac

Apple logo > System Preferences > Displays
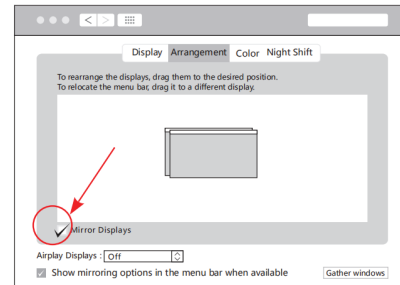

Resolution Setting for Windows

Right click desktop > Display Settings

Graphics Settings for Mac

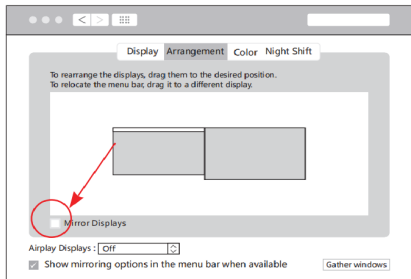### 1. Mirror Display

Apple logo > System Preferences > Displays

Source device

HDMI Display
4K 30Hz

2. Extend Display
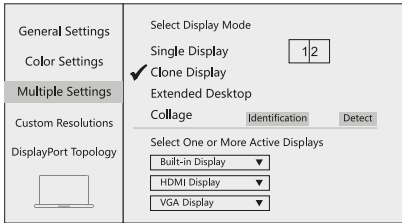
Apple logo > System Preferences > Displays

| Display | Arrangement | Color | Night Shift |

To rearrange the displays, drag them to the desired position.
To relocate the menu bar, drag it to a different display.

☐ Mirror Displays

Airplay Displays : [Off ▾]
☑ Show mirroring options in the menu bar when available   [Gather windows]

1
Source device

2
HDMI Display
4K 30Hz

Graphic Settings for Windows

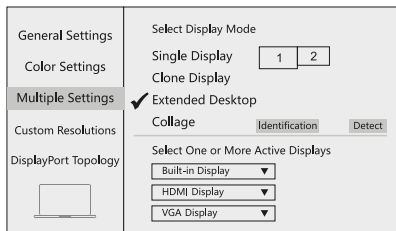## 1. Clone Mode

Right click desktop > Graphics Settings > Display

General Settings	Select Display Mode
Color Settings	Single Display [1	2]
Multiple Settings	✔ Clone Display
Custom Resolutions	Extended Desktop
DisplayPort Topology	Collage [Identification] [Detect]

Select One or More Active Displays
[Built-in Display ▾]
[HDMI Display ▾]
[VGA Display ▾]

1
Source device

2
HDMI Display
4K 30Hz

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2. Extended Display

Right click desktop > Graphics Settings > Display

General Settings	Select Display Mode
Color Settings	Single Display [1	2]
Multiple Settings	Clone Display
Custom Resolutions	✔ Extended Desktop
DisplayPort Topology	Collage [Identification] [Detect]

Select One or More Active Displays
[Built-in Display ▾]
[HDMI Display ▾]
[VGA Display ▾]

1
Source device

2
HDMI Display
4K 30Hz

FAQ

A. Why is there no audio output from HDMI ?
1. Please make sure if there's audio output on the Monitor.
2. Please set the external monitor as default audio output device.

B. What if the WIFI drops when the hard drive has been connected to the hub ?
1. 2.4G is easily interfered, you can switch to 5G network, or try to move the hard drive to a suitable place.

C. What if the USB driver can't be identified ?
1. Restart the device and connect the hub again.

D. What if the display screen drops after connecting a large current hard drive ?
1. Please supply power by power adapter.

How to Change the Resolution and Refresh Rate on Mac:
System Preferences, Click on Display, Under the Display:

While holding the Option button down, click on " Scale " twice then you can see the range of resolution
Then click on the " Show low resolution modes" box
Then you can choose the Refresh Rate available

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Please email us with any questions or feedback you might have about our products to support@ezq.com.
1 (800) 881 9305