

TECHNICAL SUPPORT

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Quick Instruction Manual for DuraGuard* USB-C to DisplayPort 4K 60Hz Cable Part# X40020

Attention:

Please make sure that you select the correct port from your display INPUT so that your computer display can be shown

Specification:

- Part Number: X40020
- UPC Code: 694307400207
- Connectors: USB-C (USB Type-C) to DisplayPort 4K 60Hz Male
- Supports: 1080p at 60Hz or UHD 4K (4096 by 2160 or 3840 by 2160) at 60Hz
- Power: USB-C/USB Type-C
- USB-C/Thunderbolt 3/4 port compatible
- Length: 2.2 Meter (7.2 Foot long)
- Weight: 3 oz
- One (1) year warranty

How to connect to smart phones and tablets:

Note: Please make sure that your device has the same type of USB-C connectors. The best way is to compare your charging cable connector that comes with your device to make sure it is a USB-C connector.

Please follow steps below:



How to connect to computer:

Connect the USB-C connector to your computer USB-C port and the DisplayPort side of the cable to your DisplayPort on your monitor.



Extended Mode (A and B)

Please make sure that you select the correct port from your projector, TV or your display INPUT so that your computer display can be shown.

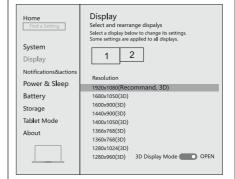
Resolution Setting for Mac

Apple logo>System Preferences>Displays



Resolution Setting for Windows

Right click desktop > Display Settings

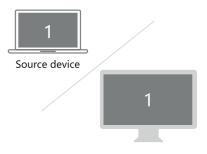


Graphics Setting for Mac

1. Mirror Display

Apple logo>System Preferences > Displays





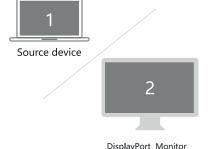
DisplayPort Monitor 4K 60Hz

②| ③|

2. Extend Display

Apple logo>System Preferences > Displays



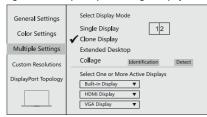


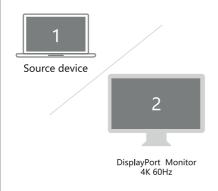
4K 60Hz

Graphic Settings for Windows

1. Clone Mode

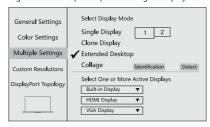
Right click desktop > Graphics Settings > Display

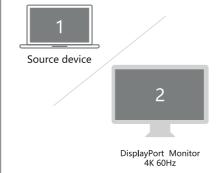




2. Extended Display

Right click desktop > Graphics Settings > Display





How to Change the Resolution and Refresh Rate on Mac:

System Preferences, Click on Display, Under the Display:

While holding the Option button down, click on "Scale" twice then you can see the range of resolution Then click on the "Show low resolution modes" box Then you can choose the Refresh Rate available. [Mac OS 10.13.6 and lower]

Please email us with any questions or feedback you might have about our products to support@ezq.com.

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