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TECHNICAL SUPPORT

Technical Support : (714) 666 1716 X2

Email : sales@ezq.com

Service Hours : Mon. - Fri. 08:00 AM - 05:00 PM P.S.T

EZQuest®

Premium Digital Life Accessories

Quick Instruction Manual for USB-C to HDMI Adapter 4K 60Hz with HDR Part# X40016

You must have a computer that outputs HDR, as well as HDR monitor or TV in order to be able to see HDR.

Attention:

In order to get the optimum performance out of your EZQuest USB-C to HDMI Adapter 4K 60Hz with HDR, you need to make sure that your Mac OS version is 10.15.6 or above. You should also update to iOS13 on your iPad Pro as well.

Connect the USB-C connector to your computer USB-C port and the HDMI side of the adapter to your display monitor or TV.
(HDMI Cable is not included)



Please make sure that you select the correct HDMI port from your TV or your display INPUT so that your computer display can be shown.

How to connect to USB-C smart phone or tablet

Note: Please make sure that your device has the same type of USB-C connectors. The best way is to compare your charging cable connector that comes with your device to make sure it is a USB-C connector.



There are two video display modes for the external display on the Mac system:

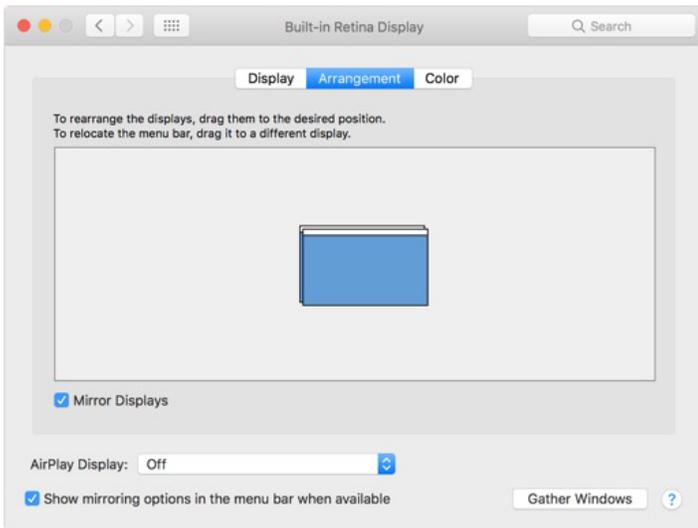
Extension Mode: It means an image is extended to over two display monitors. (split screen)

Mirror Mode: It is the replication mode. It means that the computer and display screen show the same image.

Setting up Video Mirroring: (You must use your MacBook Pro screen)

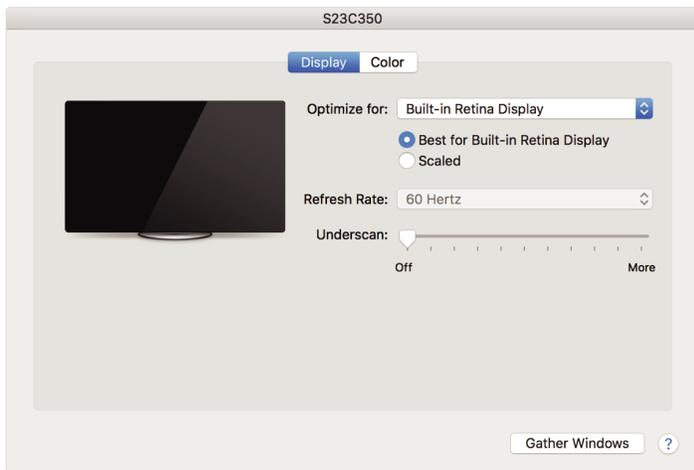
1. From the Apple menu, choose "System Preferences".
2. Choose "Displays".
3. Click "Arrangement tab".
4. In the lower-left corner of the Arrangement pane, select "Mirror Displays."

In OS X Mavericks or later, you can choose to add a status menu to make it easier to mirror your displays. Use this menu to select your display monitor or TV. To add the menu to the top of your screen, select "Show mirroring options" in the menu bar when available.



The blue boxes represent all displays that you've connected. The white bar at the top of both boxes represents your primary display. In video mirroring, both displays have a white bar because they show the same information.

You might see black bars on the sides of the screen image. This happens if you choose a resolution in the Display pane that only one of your displays supports. Your Mac uses the closest matching resolution. To switch between video mirroring and an extended mode, press Command-Brightness Down.



Setting up an Extended Desktop:

1. From the Apple menu, choose "System Preferences".

The white bar at the top of the blue box identifies your primary display. The primary display is where your desktop icons and open app windows first

To make a different display your primary display, drag the white bar to the box that represents that display.



How to Change the Resolution and Refresh Rate on Mac:

System Preferences, Click on Display, Under the Display: While holding the Option button down, click on " Scale " twice then you can see the range of resolutions. Then click on the " Show low resolution modes" box. Then you can choose the Refresh Rate available.

Please email us with any questions or feedback you might have about our products to support@ezq.com.

1 (800) 881 9305